

October 7, 2010

Kathy White  
Joan Miller  
Business Interiors  
1111 Valley View Lane  
Irving, TX 75061

Dear Joan and Kathy,

I am writing to extend my sincere congratulations to you and your team on this milestone anniversary for Business Interiors.

It must be gratifying for you, Joan, to see the business you began 40 years ago, becoming one of the nation's largest full-service office furniture dealerships. We very much value your commitment to continuous improvement and to environmentally sound solutions, among other great attributes. In you, Steelcase has a tremendous partner.

Kathy, the success and recognition you've achieved are a great source of pride for Steelcase. The Outstanding Businesswoman and Women's Best Entrepreneur awards you've received indeed reflect your strong leadership and commitment to excellence.

In the past, Steelcase has honored Business Interiors with the Exemplary Performance Award and the Founders Award – please know that we continue to recognize and celebrate your high levels of achievement and performance. Your partnership means a lot.

Congratulations!



James P. Hackett  
President and CEO